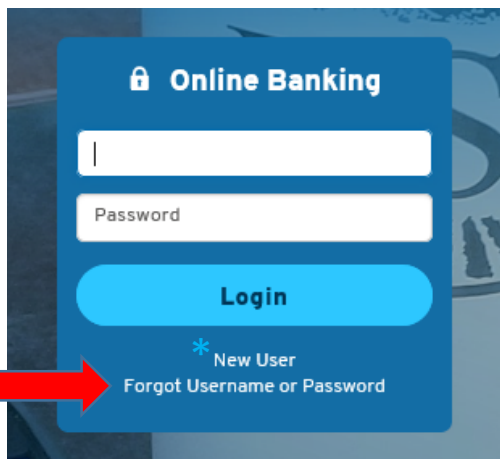
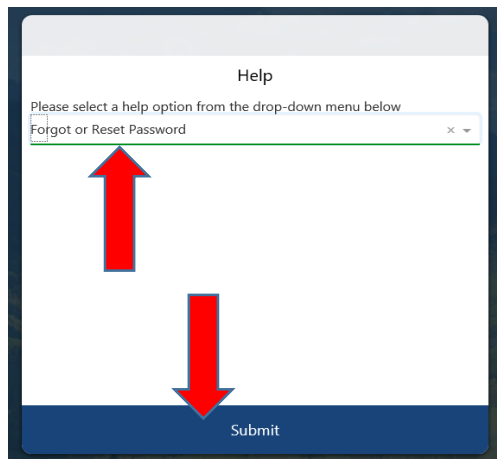


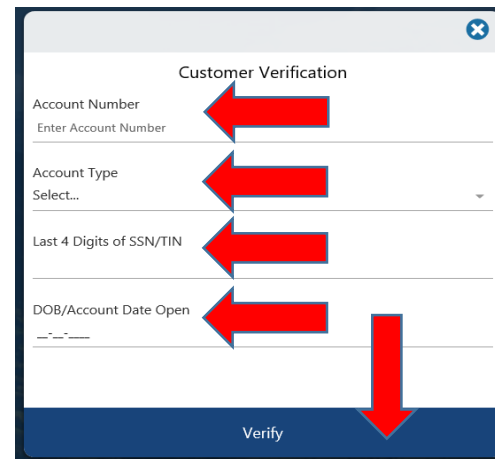
Follow these steps to reset your password or create a New User:



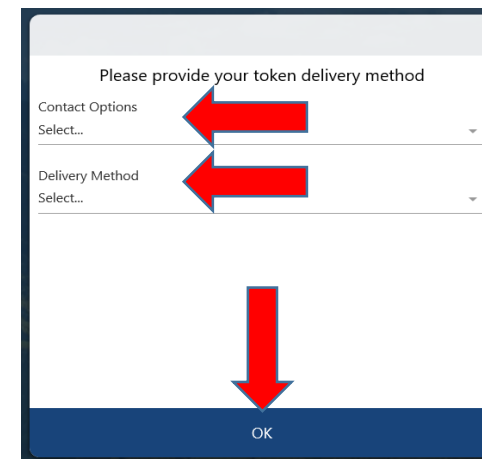
1. Select **Forgot username or Password**



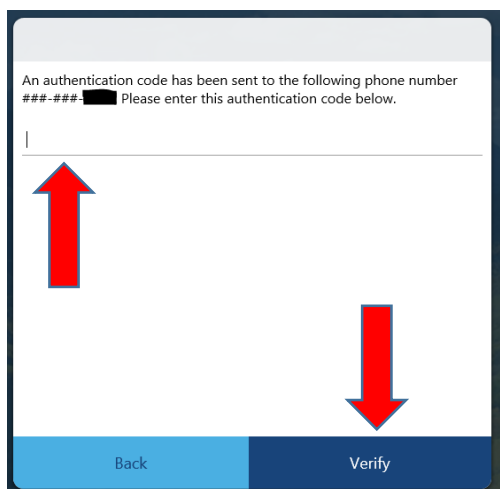
2. From the drop down menu select **Forgot or Reset Password** then click **Submit**



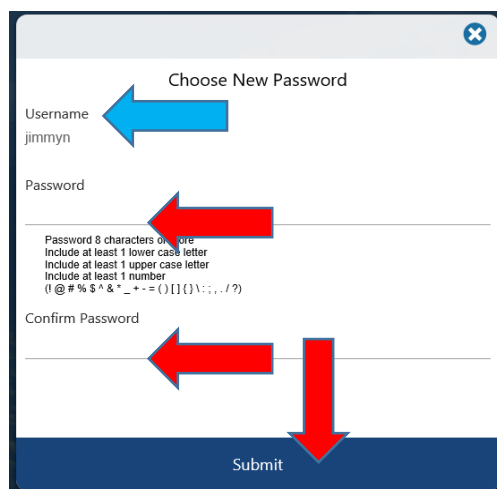
3. Enter **Customer Verification** info and click **Verify**



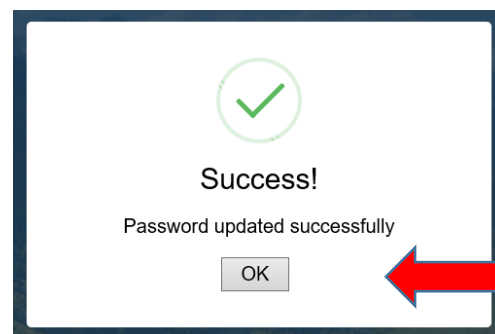
4. Select **where** you want a security code sent, then select **how** you want it sent, click **OK**



5. Enter the security code and click **verify**



6. Your **Username** will be at the top, new users will create username here. Enter your **new password** then **confirm password** and click **submit**



7. Click **OK** and you will be taken to the Login Screen. Login with your username and new password

Helpful Tips:

- If you get this error:
 - Account Application Invalid (Zeroes) (1020)**, make sure you typed in your account number correctly.
- If you get a **“Could not validate information provided”** error make sure you put your SSN and Date of Birth in correctly
- Please call us to update your contact information if the phone number or email address is incorrect
- * **New Users:** Steps are the same except you will need to choose New User and accept the Terms & Conditions.
- If you are still having trouble please call us @970-882-7600

If you have not logged in since 11/20/2019, you will need to follow these steps to reset your password